

# Improving Human Performance

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**Introduction** This document displays screenshots from the interactive ToolBook, Improving Human Performance.

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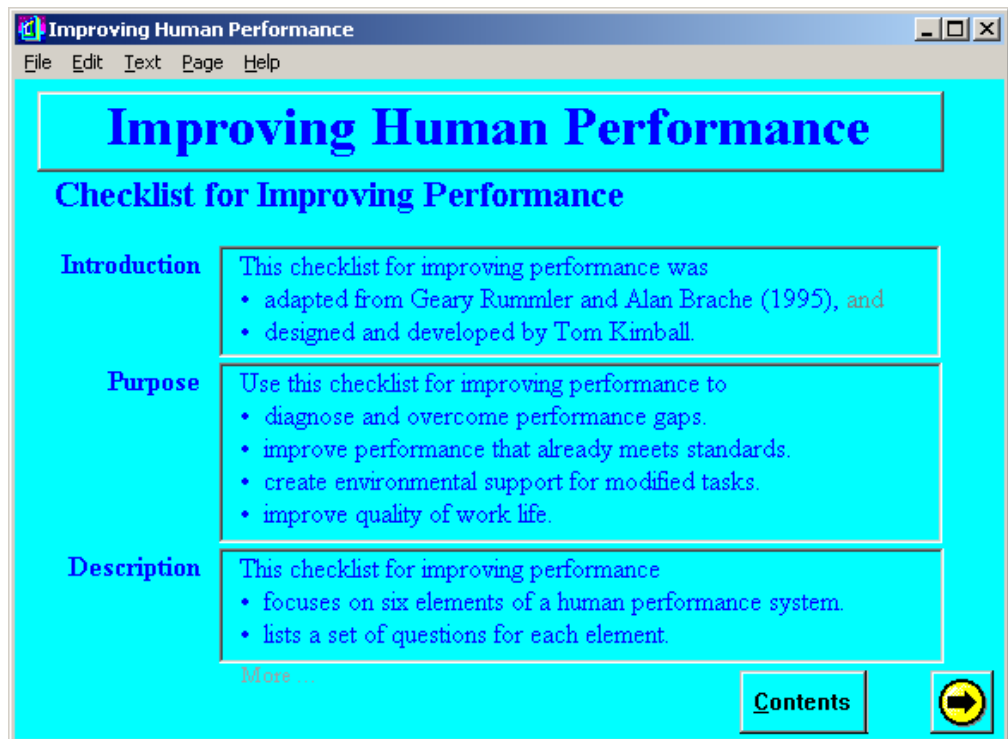
**Source** See the web site, [www.knowbiz.biz](http://www.knowbiz.biz), for a list of ToolBooks.

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**Purpose** Use this information instead of accessing the interactive ToolBook to examine questions about each phase of the basic Input-Performance-Output (IPO) model of task analysis.

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**Preview information** This screenshot displays the preview information for using the IPO model:

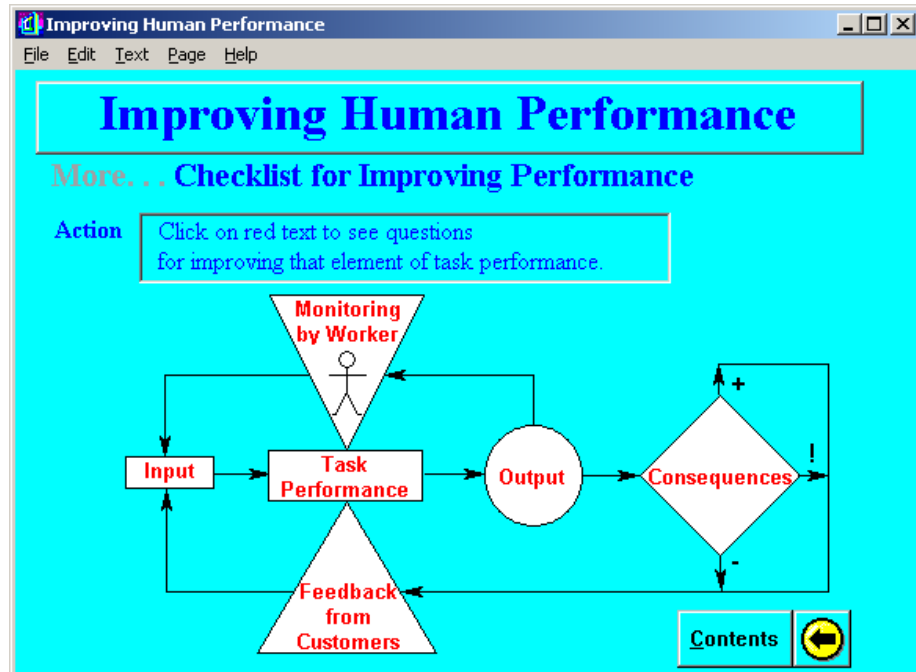


More...

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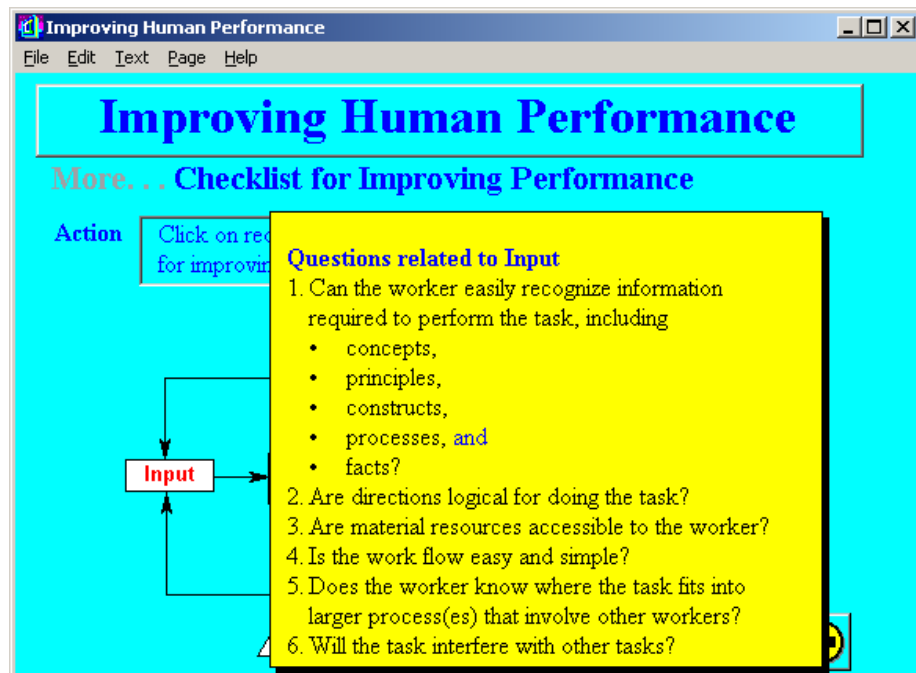
### Model for task analysis

Here is a screenshot of the Input-Performance-Output model of task analysis.



### Input questions

This screenshot displays questions for improving "Input."

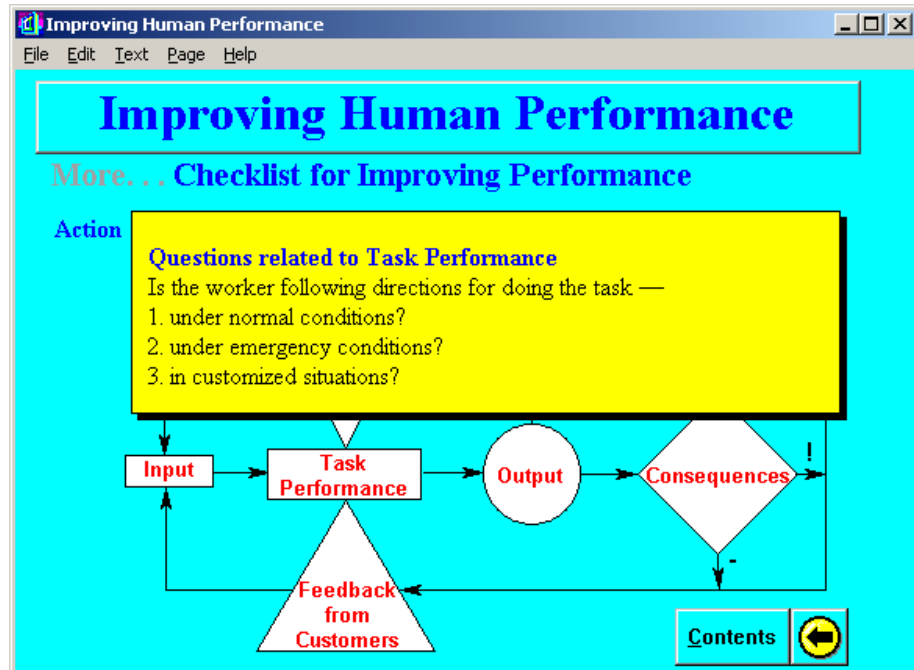


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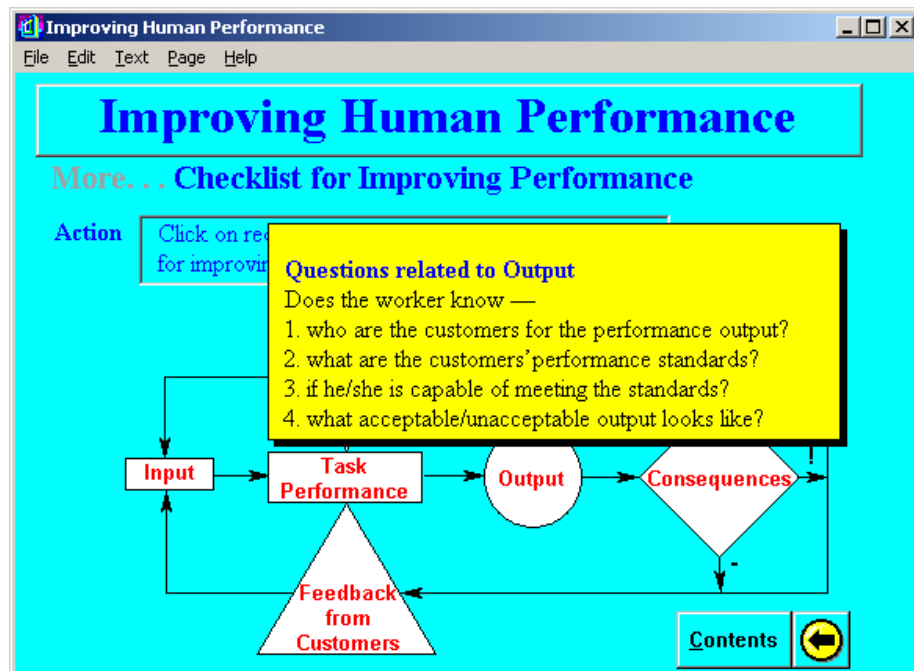
### Task performance questions

This screenshot displays questions for improving “Task Performance.”



### Output questions

This screenshot displays questions for improving “Output.”

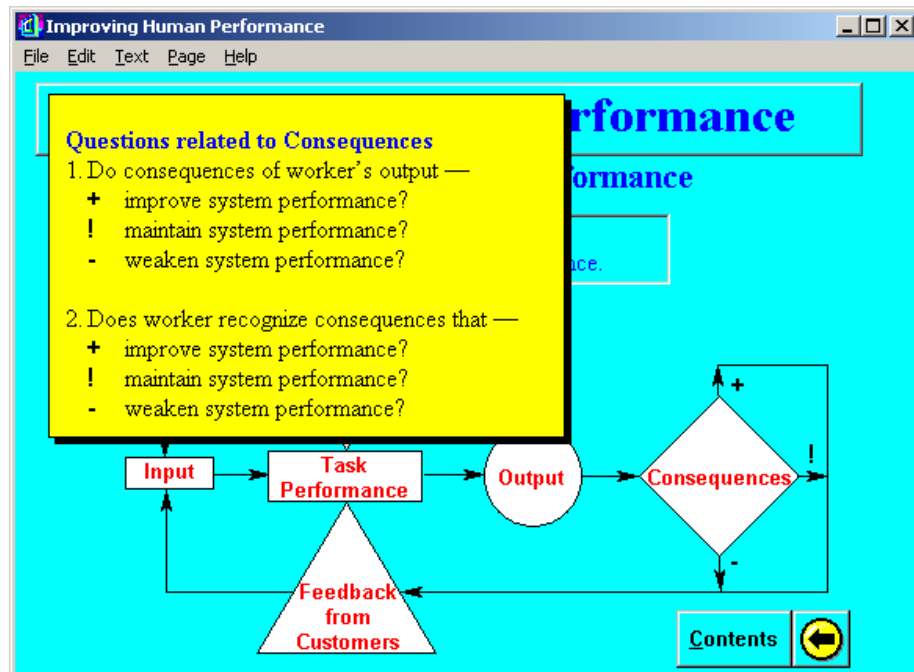


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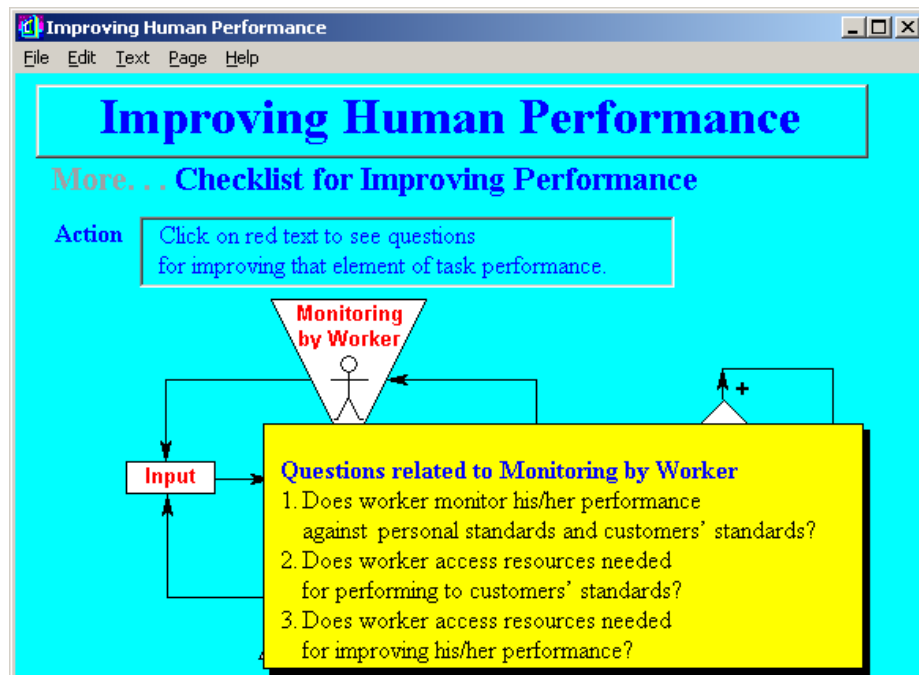
### Consequences questions

This screenshot displays questions for improving “Consequences.”



### Monitoring by Worker questions

This screenshot displays questions for improving “Monitoring by Worker.”



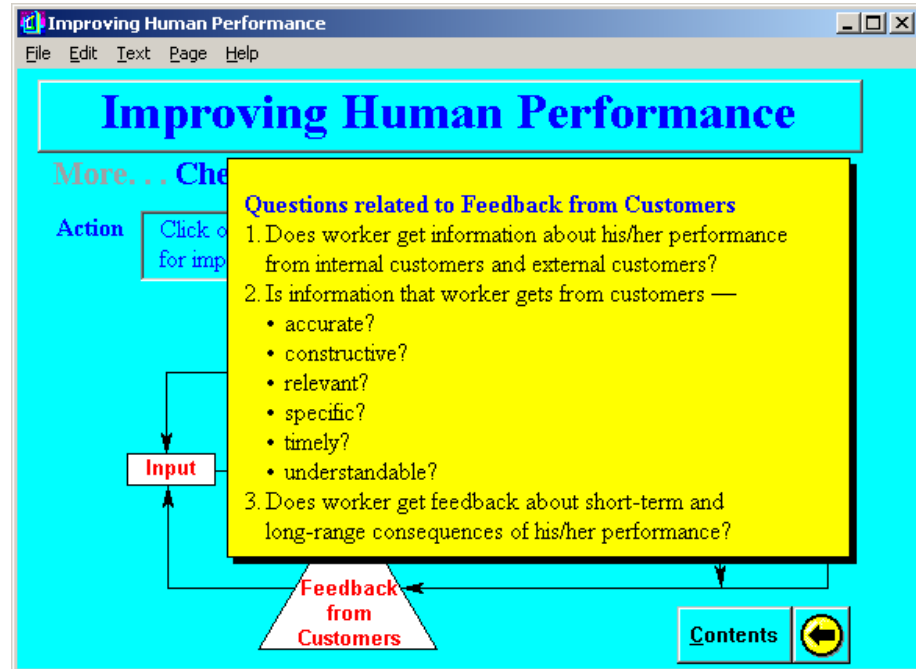
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### Feedback from Customers questions

This screenshot displays questions for improving “Feedback from Customers.”



### Suggestion

Here's an adaptive suggestion when analyzing school-related tasks. Substitute “student” for “worker,” and “teachers” for “customers.”

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### Task objective described

Here is a description of a task objective, adapted from the document, ”Plan and Write a Successful Proposal.” <http://knowbiz.biz/learnpropower.htm>

Visualize your task as evaluated by your “customer.”

Include all these factors:

- Who?
  - ...does what?
  - ...under what circumstances?
  - ...when or by when?
  - ...to what degree?
  - ...as measured by ... ?
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